

The Philips Medication Dispensing Service – Enhancing your community's medication dispensing services

Assisted Living

Senior Living

The Philips Medication Dispensing Service provides an automated user-friendly approach to help your residents remember to take their medications. The service features:

- Visual and adjustable audio prompts to take medication at the pre-programmed times
- Easy-to-open dosing cups
- Phone alerts that are automatically sent to staff or other caregivers if a dose is missed
- Online reporting for staff to view reports on all residents or for family or other care providers to see an individual resident's reports

For an Assisted Living community this can mean:

- Reduced staff time administering medications to residents.
- Improved well-being for residents with fewer complications from incorrect medication use.
- More dignity for residents as they can continue to manage their own medications.
- Peace of mind for family and staff because up-to-date reports on medication dispensing adherence of all residents are easily accessible online, allowing for better tracking.



J. Rall, a Senior Services Manager for a large multi-community senior housing operator in the Midwest used the Philips Medication Dispensing Service in an Assisted Living community: “The residents liked being able to take their own medications, without waiting for the staff to come and administer them. We believe that with fewer people handling the medications, errors might be reduced as well. And, from a nursing perspective we were able to free up additional clinician time by using the Philips Service.”

¹ For subscribers who enrolled with the 24-hour monitoring service, they dispensed their medication when prompted 98.6% of the time.

PHILIPS



The Philips Medication Dispensing Service can help

The Philips Medication Dispensing Service can help your residents manage their complex medication schedules by reminding them to take medications at pre-scheduled times, from convenient pre-filled dosage cups. It's as easy as pressing a button. Here is how it works:

- Clinicians put the medications into individual cups and load them into the dispenser. Philips will help by remotely pre-scheduling dose times.
- Residents are prompted to press the button when they hear the audio prompt. The medication to be taken at this preprogrammed time is then dispensed.
- If the button is not pushed within 90 minutes, a phone alert is automatically sent to the designated caregiver. Alerts are also sent if the dispenser needs to be refilled or if an error has occurred with the dispenser.

The Service also:

- Dispenses up to 60 doses
- Accommodates 1 to 40 days of medication
- Dispenses up to 6 times per day
- Provides reminder alerts for non-pill medications and for instructions on taking medication

Professional Set Up, Training, and Ongoing Customer Service

The Philips Medication Dispensing Service is supported by a team of trained installers who can install all equipment and train your staff on the use of the Dispensing Service.

Philips also has a specialized team of Customer Service Representatives who are available to help with any questions about the Philips Medication Dispensing Service.

Flexible Business Solutions

There are several ways for your community to get involved with the Philips Senior Living Services. We strive to provide you with a choice of flexible business offerings that work with your community's needs.

To learn more about this service, contact your Philips Senior Living representative today by selecting option 1 at 1-800-816-4885.



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