

The Philips Medication Dispensing Service

Enhanced independence for your residents,
better support for your community

Independent
Living

Senior Living

Enabling Independence

Independence is treasured by your residents. Medication non-adherence puts that independence at risk. Karen J., a resident service manager at an independent living community, shares: "Medication non-adherence is the biggest reason that someone may have to move out of our Independent Living community."

Philips Senior Living Solutions has combined our unique understanding of the needs of seniors and senior living community operations with the power of a simple, yet effective medication management service that helps enable residents to preserve their independence.

With proven medication dispensing adherence levels averaging 98.6%¹, the Philips Medication Dispensing Service has helped many residents to remember to take their medications. Its senior-friendly features include:

- Visual and adjustable audio prompts
- Easy-to-open dosing cups
- Telephone alerts that are automatically sent if a dose is missed

Karen J. continues, "I know of numerous people over the past 12 months that I believe have avoided moving on to the next level of care because the Philips Medication Dispensing Service helped remind them to take their medications at times they have been pre-scheduled for."



Improving Efficiency of Clinicians

For an Independent Living Community, the Philips Medication Dispensing Service can help clinicians by

- Reducing time spent on dispensing medications for patients. And, refills for the dispenser are only required once every few weeks.
- Providing automatic notifications if dose is missed.
- Providing ability to check on medication dispensing adherence for all residents at one time by using Philips on-line reports.

Judy R., a resident service manager whose community trialed the Philips Service shares, "We were able to free up additional clinician time by using the Philips Medication Dispensing Service."

¹ For subscribers who enrolled with the 24-hour monitoring service, they dispensed their medication when prompted 98.6% of the time.

PHILIPS



The Philips Medication Dispensing Service can help

The Philips Medication Dispensing Service can help your residents manage their complex medication schedules by reminding them to dispense their medications at pre-scheduled times, from convenient pre-filled dosage cups. It's as easy as pressing a button. Here is how it works:

- Licensed staff put the medications into individual cups and load them into the dispenser. The Philips Customer Service team will help by remotely pre-scheduling dose times.
- Residents are prompted to press the button when they hear the audio prompt. The medication to be taken at this preprogrammed time is then dispensed.
- If the button is not pushed within 90 minutes, a phone alert is automatically sent to the designated caregiver. Alerts are also sent if the dispenser needs to be refilled or if an error has occurred with the dispenser.

Other features include:

- Dispenses up to 60 doses
- Accommodates 1 to 40 days of medication
- Dispenses up to 6 times per day
- Reminder alerts for non-pill medications and for instructions on taking medication

Professional Set Up, Training, and Ongoing Customer Service

The Philips Medication Dispensing Service is supported by a team of trained installers who can install all equipment and train your staff on use of the Dispensing Service.

Philips also has a specialized team of Customer Service Representatives who are available to help with any questions about the Philips Medication Dispensing Service.

Flexible Business Solutions

There are several ways for your community to get involved with the Philips Senior Living Services. We strive to provide you with a choice of flexible business offerings that work with your community's needs.

To learn more about this service, contact your Philips Senior Living representative today by selecting Option 1 at 1-800-816-4885.



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