

COMMUNITYCARE

Case Study: Westminster Canterbury

Lifeline presented a solution to Westminster Canterbury on Chesapeake Bay in November 1999, at the request of the architectural firm, SFCS. The purpose was to explore refurbishing the emergency call system in their 13-story, 335-unit independent living tower.

In place was the original hard-wired call system, however, the care staff was not completely satisfied with its performance and felt it was not user-friendly. Another critical realization was that a new hard-wired system would require wire to be pulled to each apartment, which would be costly, labor intensive and very disruptive to resident life. Additionally, since residents are typically independent and mobile, there was great interest in providing mobile coverage on campus with the use of PETs (pendants).

Lifeline's solution was to install the wireless CommunityCare® emergency response and management system. It was chosen because it only required backbone wiring in the corridors, with wireless devices being used in apartments and common areas. Building intrusion, labor costs and time were greatly reduced. The less invasive design minimized disruption to resident life. PETs provide mobile indoor/outdoor coverage throughout the campus.

The CommunityCare system has since been expanded over the entire campus to now include the new 13-story independent living tower as well as the assisted living, dementia and skilled nursing communities in the healthcare center.



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